IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Docket No. AUS920040117US1

3/31/04

PATENT TRADEMARK OFFICE CUSTOMER NUMBER



Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450 Sir:

Transmitted herewith for filing is the patent application of Inventor(s):

RHONDA L. CHILDRESS DAVID BRUCE KUMHYR EDGAR ALLEN MARIN **NEIL RAYMOND PENNELL**

APPARATUS AND METHOD FOR ALLOCATING RESOURCES BASED ON SERVICE For: LEVEL AGREEMENT PREDICTIONS AND ASSOCIATED COSTS

Assignee Name:

International Business Machines Corporation

Assignee Residence:

Armonk, New York

Enclosed are also:

Pages of Specification including an Abstract 36

Pages of Claims (Claims 1 - 20) 5 Sheet(s) of formal drawings

XXXXXXX A Declaration and Power of Attorney Information Disclosure Statement

Form PTO 1449 and References AA – AD

CLAIMS AS FILED

FOR	Number Filed		Number Extra	•	Rate		Basic Fee (\$770)
Total Claims	20	-20 =	0	X	\$ 18	=	\$0
Independent Claims	3	-3 =	0	X	\$ 86	=	\$0
Multiple Dependent Claims	0			X	\$290	=	\$0
	_		, ,	Total	Filing Fee	=	\$770

Please charge \$770.00 to IBM Corporation, Deposit Account No. 09-0447.

The Commissioner is hereby authorized to charge payment of the following fees associated with the communication or credit any over payment to IBM Corporation, Deposit Account No. 09-0447. A duplicate copy of this sheet is enclosed.

<u>X</u> Any additional filing fees required under 37 CFR § 1.16.

Any patent application processing fees under 37 CFR § 1.17.

Respectfully,

Jeffrev S. LaBav .XIo. 31,63/3

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